

## NaviNet's New Feature: Patient List

February 14, 2025

Web-based provider portal [NaviNet](#) is offering a new feature called "Patient List" which allows providers to quickly access eligibility and benefits information as well as claim status directly from their patient list.

### How It Works

The "Patient List" populates with patient information as soon as their eligibility is checked. This enables quick access to critical information without the need for multiple logins or navigation through different webpages.

### Benefits of the Patient List

- **Streamlined Processes:** Access eligibility and claims status in one place, reducing time spent on administrative tasks.
- **Immediate Access:** Locate real-time information, ensuring you have the latest data at your fingertips.
- **Centralized Information:** Track all necessary patient details in one accessible location, simplifying patient management.

### Learn More

For a comprehensive guide on how to utilize the "Patient List," watch the [instructional video](#) (log-in required) in NaviNet's Help Center titled "Access Your Patient List." This video will explain how to leverage this new feature effectively.

*Note: This notice was sent via email on February 14, 2025 to all providers registered for Neighborhood's News and Updates. If you would like to be added to the distribution list, please [click here](#) to sign up.*