

Health Risk Assessment Reminder

January 31, 2025

Neighborhood Health Plan of Rhode Island (Neighborhood) is reminding providers of the importance of engaging in the health risk assessment (HRA) process for the benefit of our INTEGRITY Medicare-Medicaid (MMP) members.

Neighborhood offers many programs, services, and supports through case management to assist members with getting the help they need to stay healthy. The INTEGRITY MMP HRA, facilitated by our team of dedicated clinical engagement coordinators, identifies the member's medical, behavioral, and social needs. Once completed, the member will be provided with a plan of care and will be assigned a care manager to help coordinate the services and supports they need and/or desire.

Members complete the INTEGRITY MMP HRA upon their initial enrollment with Neighborhood as well as on an annual basis. An assessment can also be requested at any time.

Providers are encouraged to advise their patients to complete the assessment by calling the INTEGRITY MMP Clinical Engagement Coordinator line at 401-443-5900. Support staff is available Monday through Friday, 8:30 a.m. to 4:30 p.m. Members can also leave a voice mail asking for a call back. A blank assessment can also be requested via email. Once completed, it can be faxed to Neighborhood at 401-443-5900.

Together we can help our members stay safe and healthy!

Note: This notice was sent via email on January 31, 2025 to all providers registered for Neighborhood's News and Updates. If you would like to be added to the distribution list, please [click here](#) to sign up.