

New and Updated Neighborhood Payment Policies

Neighborhood News – January 2025

Maintaining current and accurate payment policies is a priority for Neighborhood. We know our provider network relies on policies to inform doing business with Neighborhood.

Please see below for a list of recent payment policy activity:

[Acupuncture Services Payment Policy](#)

Action: Reviewed and revised December 11, 2024

Summary of Changes:

- Updated exclusion language

Impacted line(s) of business: Commercial

[Anesthesia Services Payment Policy](#)

Action: Reviewed December 11, 2024

Summary of Changes:

- Annual policy review
- Updated modifier grid
- Updated anesthesia exclusions

Impacted line(s) of business: All

[Chiropractic Services Payment Policy](#)

Action: Reviewed and revised December 11, 2024

Summary of Changes:

- Annual policy review
- Added Medicaid Line of Business

Impacted line(s) of business: All

[Complementary and Alternative Medicine \(CAM\) Payment Policy](#)

Action: Reviewed and revised December 11, 2024

Summary of Changes:

- Annual policy review
- Updated benefit limitations and exclusions section for chiropractic and acupuncture

Impacted line(s) of business: Medicaid

Coordination of Benefits Payment Policy

Action: New Policy Effective 12/11/24

Summary of Changes:

- Newly created policy outlining COB guidelines

Impacted line(s) of business: All

Gene Therapy Billing Policy

Action: Reviewed December 11, 2024

Summary of Changes:

- Annual policy review. No content changes.

Impacted line(s) of business: All

Home Health Agency Services Payment Policy

Action: Reviewed and revised December 20, 2024

Summary of Changes:

- Updated coding grid for therapy services effective 10/1/24

Impacted line(s) of business: All

Home Infusion Payment Policy

Action: Reviewed and revised December 11, 2024

Summary of Changes:

- Annual policy review
- Added language to reimbursement requirements regarding overlapping services

Impacted line(s) of business: All

In Lieu of Services Payment Policy

Action: Reviewed and revised December 11, 2024

Summary of Changes:

- Annual Review
- Removed Chiropractic Services for Medicaid effective 7/1/24
- Added exclusions and limitations for Acupuncture

Impacted line(s) of business: Medicaid, INTEGRITY

Interpreter Services Payment Policy

Action: Reviewed December 11, 2024

Summary of Changes:

- Annual policy review. No content changes.

Impacted line(s) of business: All

Medically Administered Payment Policy

Action: Reviewed and revised December 11, 2024

Summary of Changes:

- Annual Review
- Updated statement under bullet 5 to state Medicaid ONLY

Impacted line(s) of business: All

Non-Covered Services Payment Policy

Action: Reviewed and revised December 11, 2024

Summary of Changes:

- Annual policy review
- Updated policy to include cosmetic fat grafting and speech therapy services for voice dysphoria
- Clarified infertility language for Medicaid

Impacted line(s) of business: All

Obstetrical Services Payment Policy

Action: Reviewed December 11, 2024

Summary of Changes:

- Annual policy review. No content changes.

Impacted line(s) of business: All

Pharmaceuticals NDC Billing Requirements Policy

Action: Reviewed December 11, 2024

Summary of Changes:

- Annual policy review. No content changes.

Impacted line(s) of business: All

Skilled Nursing Facility Payment Policy

Action: Reviewed and revised December 11, 2024

Summary of Changes:

- Annual policy review
- Added custodial care coding grid
- Added language to claim submission section on chronological order billing

Impacted line(s) of business: All

Telemedicine Services Payment Policy

Action: Reviewed December 11, 2024

Summary of Changes:

- Annual policy review. No content changes.

Impacted line(s) of business: All

Transplant Services Payment Policy

Action: Reviewed and revised December 11, 2024

Summary of Changes:

- Annual policy review
- Added lodging exclusion

Impacted line(s) of business: All

Unlisted/Unspecified Procedure Code Billing Guidelines

Action: Reviewed December 11, 2024

Summary of Changes:

- Annual policy review. No content changes.

Impacted line(s) of business: All