

## Mandatory Provider Training

### Neighborhood News – January 2025

Neighborhood Health Plan of Rhode Island (Neighborhood) providers are **required** to complete an annual training as mandated by the Centers for Medicare & Medicaid Services and the State of Rhode Island's Executive Office of Health and Human Services. The training offers an overview of Neighborhood including its plans, policies, and procedures, as well as specific education for providers who serve INTEGRITY Medicare-Medicaid Plan members.

Our training deck is available to view in either PowerPoint or Adobe PDF. Providers, or an authorized representative, can access the training any time on [Neighborhood's Provider Training webpage](#). An authorized representative from each provider organization must complete the training and attest to having done so. By attesting, the authorized representative has agreed to educate all providers in their organization who provide direct member care have reviewed Neighborhood's training.

Please note:

- New providers are required to complete the training prior to treating members or within 60 days of notification.
- Current providers must complete the training requirement **once every 365 days**.

Please email any questions to [providertraining@nhpri.org](mailto:providertraining@nhpri.org).