

## **Claims Corner**

## Neighborhood News – January 2025

## Corrected (Replacement) and Voided Claims

Claims may be submitted electronically for correction or voiding without the need for any additional forms. When a corrected claim requires additional documentation and submission on paper, please be sure to use the current Corrected (Replacement)/Voided Claim Form. Neighborhood will not accept previous versions of the form and will return any such submissions to the sender.

## **Provider Administrative Appeals**

An adjustment or reconsideration should be submitted prior to an administrative appeal request. Providers may submit an administrative appeal within sixty (60) days of an adjustment denial or a reconsideration denial. Effective December 1, 2024, administrative appeals are only accepted via the e-form on the Neighborhood website. Please refer to the <u>Claim Form Finder</u> for help determining the correct form to use. Additional information regarding this process can be found in the <u>Provider</u> <u>Manual</u> located on the Neighborhood website.