

Reminder: Care Plan Signature Requirement

Neighborhood News – October 2024

Neighborhood Health Plan of Rhode Island (Neighborhood) is reminding providers that all member care plans must be physically signed to ensure they are processed properly. Incomplete care plans that are returned to Neighborhood could potentially delay the coordination of member care.

Care Plan Signature Process

1. Member selects providers for their care team.
2. Care plan is mailed to all providers listed on the care team.
3. Providers sign care plan indicating they have reviewed the plan and acknowledge their role on the care team.
4. Providers return completed care plan to Neighborhood.

Neighborhood appreciates your continued partnership and commitment to providing quality care to our members.