

## **New and Updated Neighborhood Payment Policies**

### **Neighborhood News – October 2024**

Maintaining current and accurate payment policies is a priority for Neighborhood. We know our provider network relies on policies to inform doing business with Neighborhood.

**Please see below for a list of recent payment policy activity:**

#### **Claim Adjustment Grid Process**

**Action:** Reviewed and revised September 18, 2024

**Summary of Changes:**

- Annual policy review
- Updated content to include screenshot

**Impacted line(s) of business:** All

#### **Clinical Trials Payment Policy**

**Action:** Reviewed September 18, 2024

**Summary of Changes:**

- Annual policy review. No content changes.

**Impacted line(s) of business:** All

#### **Diabetes Prevention Program Payment Policy**

**Action:** Reviewed and revised September 18, 2024

**Summary of Changes:**

- Annual policy review
- Added/removed CPT codes from 1/1/2024

**Impacted line(s) of business:** INTEGRITY

#### **Durable Medical Equipment Payment Policy**

**Action:** Reviewed and revised September 18, 2024

**Summary of Changes:**

- Annual policy review
- Added language to interruption of rental period.

**Impacted line(s) of business:** All

### Extended Family Planning (EFP) Payment Policy

**Action:** Reviewed September 18, 2024

**Summary of Changes:**

- Annual policy review. No content changes.

**Impacted line(s) of business:** Medicaid; EFP only

### Home Health Agency Services Payment Policy

**Action:** Reviewed and revised September 18, 2024

**Summary of Changes:**

- Annual policy review
- Updated policy with clearer definitions for private duty nursing, non-skilled services and limitations and exclusions.

**Impacted line(s) of business:** All

### Inpatient Hospital Payment Policy

**Action:** Reviewed September 18, 2024

**Summary of Changes:**

- Annual policy review. No content changes

**Impacted line(s) of business:** All

### Intraoperative Neurophysiological Monitoring and Testing Services Payment Policy

**Action:** New policy, effective October 1, 2024

**Summary of Changes:**

- Newly created policy for documentation of coverage and reimbursement requirements for Intraoperative Neurophysiological Monitoring and Testing Services.

**Impacted line(s) of business:** All

### Modifier Payment Policy

**Action:** Change effective September 1, 2024

**Summary of Changes:**

- Updated policy to add Modifiers FX and FY with reimbursement rates.

**Impacted line(s) of business:** All

### Multiple Procedure Payment Policy

**Action:** Reviewed September 18, 2024

**Summary of Changes:**

- Annual policy review. No content changes

**Impacted line(s) of business:** All

### Non-Covered Services Payment Policy

**Action:** Reviewed and revised September 18, 2024

**Summary of Changes:**

- Quarterly update to add/remove CPT/HCPS code list

**Impacted line(s) of business:** All

### Oral Surgery Payment Policy

**Action:** Reviewed and revised September 18, 2024

**Summary of Changes:**

- Annual policy review
- Updated coding grid to include new codes

**Impacted line(s) of business:** Medicaid, INTEGRITY

### Out of Network Payment Policy

**Action:** Reviewed September 18, 2024

**Summary of Changes:**

- Annual policy review. No content changes.

**Impacted line(s) of business:** All

### Telemedicine Payment Policy

- As a reminder, 99441, 99442 and 99443 are telephone evaluation and management services not originating from a related evaluation and management (E/M) service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours.
  - Neighborhood follows CPT guidelines and will not separately reimburse a telephone evaluation code for the same condition as an in office E/M service provided within the previous 7 days.