Neighborhood Membership Language Profile 2024

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The following member language profile information is provided annually to all Neighborhood Health Plan of Rhode Island (Neighborhood) network providers. We encourage all providers to review the patterns of member language needs, stratified by product compared with the 2020 United States (US) census data.

Note: Neighborhood has a more diverse language profile than the general Rhode Island population.

Census Data

According to the 2020 US Census, the most common non-English languages spoken as the primary language in Rhode Island households are Spanish, Portuguese, and French (including Cajun). The charts below provide Neighborhood's language profile based on each product line. Across all the product lines, English (75.50%) was the predominant language spoken, followed by Spanish (17.85%), Other Language (1.60%), and Portuguese (1.06%). The Medicaid and INTEGRITY (MMP) products are linguistically more diverse than the Commercial product, as illustrated in charts below.

Neighborhood Member Data by Product

The Neighborhood Medicaid product has the largest member count and shows the predominant language spoken was English (74.95%) followed by Spanish (20.98%) and Portuguese (.98%) which aligns with the 2020 US census data of most common non-English primary languages.

Figure 1

Medicaid Member Language Distribution 2024		
Language	Total Members	Percentage
ENGLISH	155,943	74.95%
SPANISH	43,644	20.98%
OTHER	5,158	2.48%
PORTUGUESE	2,045	0.98%
HAITIAN CREOLE	440	0.21%
CHINESE	152	0.07%
SWAHILI	129	0.06%
ARABIC	125	0.06%
KHMER	96	0.05%
FRENCH	77	0.04%
RUSSIAN	50	0.02%
LAO	42	0.02%
TURKISH	32	0.02%
TOTAL	*208,056*	

Figure 2

Exchange (Commercial) Member Language Distribution 2024		
Language	**Total Members**	**Percentage**
ENGLISH	27,218	80.21%
SPANISH	6,325	18.64%
PORTUGUESE	380	1.12%
OTHER	10	0.03%
Total	***33,933***	

In Neighborhood's MMP product, French speaking members are not present compared to the 2020 US Census data having French as one of the top three non-English common languages. Also, Portuguese has a higher percentage of member count than Medicaid and Commercial products. For the MMP population, the third most common non-English language is Khmer (.80%).

Figure 3

MMP Member Language Distribution 2024		
Language	**Total Members**	**Percentage**
ENGLISH	11,492	73.10%
SPANISH	2,559	16.28%
OTHER	1,135	7.22%
PORTUGUESE	242	1.54%
KHMER	126	0.80%
CHINESE	36	0.23%
LAO	33	0.21%
RUSSIAN	33	0.21%
TOTAL	***15,721***	

Resources

Given the language distribution within Neighborhood's membership, it is important to consider a range of language services. The following resources are available to assist network providers:

- Provider Education (CMEs and CEUs) – NHPRI.org
- www.nhpri.org/providers/provider-resources/provider-training